



Wellbank Cottage

Self Catering Accommodation
Gullane, East Lothian
Guidance Notes and Conditions

On payment of the agreed deposit and balance we (Bryce Houstoun Property) will provide the accommodation for the dates specified on the booking confirmation or invoice and will provide all facilities specified in the appropriate brochure and any additional facilities previously agreed in writing.

Dogs are welcomed but must be well controlled. Please keep dogs off the furniture and they must not be left in the premises unattended. "All poops must be scooped" (A charge of £20 per dog will be made)

We will be responsible for providing the accommodation in a clean, tidy and sound decorative order with all clean linen and towels and agree to put right (where reasonably possible) any reported defects.

Electricity & Gas

Electricity and Gas is included in the holiday cost subject to a fair use policy.

Damage and Breakages

The property should be treated with respect and all fixtures, fittings, furniture and equipment used in a reasonable manner so that at the end of the let they remain in the condition in which they were found at the commencement of the let. Any existing defects must be notified within 24 hours of the commencement of the let.

Any breakages or spillages should be reported as soon as is reasonably possible so that these can be rectified and our high standard maintained. Repairs or extras cleaning may require an additional charge to be levied and this must be paid before departure. Cleaning of the property left significantly below the standard of that found on arrival will be charged at £35 or at the discretion of the proprietor.

Payment Terms

A deposit of £100.00 is required on booking and the balance must be sent no later than 4 weeks before your arrival.

Cancellation by you

If you have to cancel your booking you should contact us by phone as soon as possible and confirm it in writing.

Deposits are totally non-refundable. Balances (less an admin fee) may be refundable at the discretion of the proprietors where alternative lets are achieved.

Arrivals and Departures

The keys can usually be collected from the premises between 1.00pm & 4.00pm on day of arrival but will vary depending on occupancy and cleaners. Departures **must** be by 10.00am unless by prior arrangement Please phone a week prior to arrival to confirm arrangements.

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